

**PC-ACE PRO32 WINDOWS VERSION
UPGRADE 1.81.0.200**

January 11, 2007

Dear PC-ACE PRO32 User:

Thank you for using PC-ACE Pro32 to bill your Medicare Part A claims electronically. The PC-ACE Pro32 software program has been upgraded to version 1.81.0.200 and is available for your immediate installation. CMS requires you to use the most current version of the software program and to eliminate the use of prior versions within 90 days of receipt of this notification. Therefore, please install this software immediately upon receipt.

The PC-ACE Pro32 Release newsletter contains information regarding the changes included with this software upgrade. This newsletter is available at:

<http://www.highmarkmedicareservices.com/parta/edi/qtrly-pcace-newsletters.html>

The PC-ACE Pro32 upgrade is now available via an Internet Download. This Internet Download is FREE of charge and detailed instructions are included with this mailing. To save time and resources, the Internet Download is the recommended method of installing and upgrading the PC-ACE Pro32 software program. Please follow the enclosed instructions carefully to complete your upgrade to PC-ACE Pro32 Version 1.81.0.200.

The PC-ACE Pro32 upgrade is also available via CD-ROM. However, there will be a \$25 fee for all PC-ACE Pro32 CD-ROM requests. The \$25 fee will be charged for shipping and handling of the CD-ROM per quarterly release. This fee will be billed at \$100 annually, covering the initial CD-ROM and any upgrades issued within the next year. If you have already paid the annual fee the CD-ROM and detailed instructions are included with this mailing. To request the CD-ROM please contact an EDI analyst at 1-866-488-0546, option 2.

To upgrade via Internet Download, simply follow the enclosed instructions as soon as possible, but no later than January 24, 2007. Internet Download instructions will be sent to you for all future PC-ACE PRO32 upgrades.

If you have any questions regarding this upgrade, please contact an EDI analyst at 1-866-488-0546, option 2 for assistance.

Sincerely,
Medicare EDI Services
Highmark Medicare Services

NOTE: In order to reduce costs, please contact us at 1-866-488-0546 if you are no longer using the PC-ACE PRO32 product. We will gladly update your provider records and discontinue mailing future updates to your facility.